

# Frequently Asked Questions

## Public Works

[Q. When is my road going to be paved?](#)

A. When the city determines that the road is in need and allocates funds.

[Q. How do I get a pothole repaired?](#)

A. Call 770-229-6603 or submit a citizen request.

[Q. My street light is out, how can I get it repaired?](#)

A. The City of Griffin streets are maintained by Griffin Power. You can contact 770-229-6403 or 770-229-6603

[Q. How do I report a traffic signal outage?](#)

A. Call 77-229-6603 or 770-229-6403, this is considered a potential hazard, so please do not enter a citizen complaint.

[Q. How do I report a damaged traffic sign?](#)

A. Call 770-229-6603 or submit a citizen request.

[Q. Can I post signs in the city right of ways, on city signs, or power poles?](#)

A. No, placing signs in a city or state right of way, on city signs, or on power poles is against city ordinance.

[Q. If I see someone damage/steal a sign, should I call the police?](#)

A. Yes

[Q. How often do you cut Right of Ways?](#)

A. We cut the grass on a 14-21 day cycle.

[Q. How often do you perform ground maintenance at the landscaped area's in the city?](#)

A. We maintain the landscaped areas located throughout the city every 7 to 10 days.

[Q. How often do you cut the City Parks?](#)

A. We have full time crews on site every working day.

[Q. How do I report high grass and roadside litter?](#)

A. Please call 770-229-6603 or submit a citizen request.

[Q. Does the city remove dead trees?](#)

A. We remove dead/diseased trees located on city property only.

[Q. Does the city inspect trees for residents that may pose a hazard?](#)

A. Yes, please call 770-229-6603 or submit a citizen request.

[Q. Does the city trim, cut or remove vegetation that may pose a public hazard?](#)

A. The city only removes trees, brush, bushes, or grass from city property and right of ways

[Q. Where can I find information on pavilion rentals in the park?](#)

A. Check out our City Web City and Book online

[Q. Where do I report a broken sidewalk?](#)

A. Complete an online service request for our department or call 770-229-6603